**Action items for Calltek Dev**

**Peter  
Cosmos agent deployment  
1. Review implementation and validation**  
a. Deploying cosmos agent for new sites  
b. Redeploying agent for an existing site (ex server replacement, site upgrade/refresh).  
c. Validation if devices are monitored successfully  after agent deployment  
- Server  
-Switches  
- WLC  
-APs

**2. Create documentation for BPRF deployment team**  
a. Deploying cosmos agent for new sites  
b. Redeploying agent for an existing site (ex server replacement, site upgrade/refresh)  
c. Validation if devices are monitored successfully

**3. Training/handoff to BPRF deployment team**

 Discuss and implement Automation/alerting/reporting   
a. whitelisting issue (cosmos and repo server)  
b. snmp issue (if devices are responding to snmp  
c. Agent status change  
-  agent status went from online to offline  
- agent is responding to ping but is not communicating back to cosmos

**Andras**1.Ping functionality on DG1 - pending, needs ETA  
2. Ping functionality on DG2 - for testing

**Alison**1. NOC process for new site deployment  
2. NOC process for existing site deployment (Network refresh/upgrade)  
3. NOC process for server replacement  
4. NOC process for server IP change/cutover  
5. Process monitoring and training